



Join Our Team as a CKC All-Rounder at Cairns Koalas and Creatures!

Are you passionate about wildlife and ready to turn that passion into an exciting career? Cairns Koalas and Creatures, located in the heart of beautiful Cairns, is seeking enthusiastic **All-Rounders** to join our dynamic team. Combine your love for animals, customer service, and adventure in a role where every day is unique!

About Us

At Cairns Koalas and Creatures, we pride ourselves on being more than just a wildlife destination – we're a hub of conservation and education. Our team is dedicated to providing exceptional care for our animal residents and creating unforgettable experiences for our visitors.

The Role: CKC All-Rounder

As a CKC All-Rounder, you'll play a versatile role in ensuring our guests enjoy world-class experiences while maintaining the highest standards of animal welfare. This role blends **frontline sales**, **wildlife care**, and **visitor engagement**, offering you the chance to develop diverse skills in a supportive environment.

Key Responsibilities

- **Guest Engagement:** Welcome visitors with enthusiasm, assist with bookings, and provide memorable guest experiences.
- **Wildlife Care:** Support daily care for our animal residents, including feeding, habitat maintenance, and enrichment activities.
- **Retail & Sales:** Handle reception, retail transactions, and reservations efficiently while promoting our services and experiences.
- **Educational Presentations:** Deliver wildlife talks that inspire visitors to learn more about Australia's unique fauna and conservation efforts.
- **Photography:** Assist in capturing high-quality photographs of guests with animals to create lasting memories.
- **Maintenance:** Maintain cleanliness and safety in enclosures and facilities, adhering to strict protocols.
- **Coral Reef Tank Maintenance:** If experienced, care for our vibrant coral reef display (highly desirable but not mandatory).

What We're Looking For

To thrive as a CKC All-Rounder, you'll need:

- A genuine passion for wildlife and customer service.
- Excellent communication and interpersonal skills.
- The ability to multitask and work collaboratively in a dynamic environment.
- Previous experience in animal care, customer service, or sales (preferred).
- Basic photography skills and the ability to use professional equipment.
- Local residency in the Cairns area (essential).
- Willingness to comply with our Drug and Alcohol Policy, including pre-employment screening.

Desirable Skills

- Experience as a barista.
- Experience in exhibited animal care.
- Knowledge of coral reef aquarium maintenance.

Why Join Us?

- Be part of a passionate team dedicated to wildlife conservation.
- Enjoy a supportive work environment with opportunities for skill development.
- Make a real difference by contributing to animal welfare and conservation education.

How to Apply

Ready to embark on this exciting journey with us? Submit your resume and a personalised cover letter to hr@capta.com.au. For inquiries, call us at **07 4041 9455**

Location: The Pier Shopping Centre, Pier Point Rd, Cairns 4870, QLD

Website: www.cairnskoalas.com.au