



Ignite Your Passion for Wildlife Conservation as an Operations and Wildlife Supervisor at Cairns Koalas and Creatures!

Are you ready to channel your love for animals and operational expertise into a meaningful leadership career? Cairns Koalas & Creatures, located in the heart of Cairns, invites you to join our dedicated team as an Operations and Wildlife Supervisor. Embark on a fulfilling journey where your commitment to wildlife conservation and operational excellence will make a lasting impact.

About Us:

At Cairns Koalas and Creatures, we are not just a wildlife destination and Education Centre – we are a passionate community committed to the well-being of our animal residents. With a strong focus on conservation and education, we take pride in providing exceptional care to Australia's unique wildlife. Join us in our mission to protect and preserve the natural heritage of this beautiful land.

Role Highlights:

As the Operations and Wildlife Supervisor, you'll oversee a dynamic team, ensuring the highest standards of animal welfare, guest experiences, and operational efficiency. Your leadership will drive our mission forward, combining responsibilities in animal care, visitor engagement, team coordination, and daily operations.

Key Responsibilities:

- **Team Leadership:** Create staff rosters, train, and mentor team members, and foster a collaborative work environment.
- **Animal Welfare:** Supervise daily care, feeding, habitat maintenance, and enrichment activities for our wildlife.
- **Visitor Engagement:** Interact with visitors, coordinate hands-on experiences, and assist with bookings, reservations, and retail sales.
- **Operational Management:** Oversee reservation systems (such as Respax) and retail operations (including Hike), ensuring smooth and efficient day-to-day functioning.
- **Educational Presentations:** Plan and conduct wildlife presentations, sharing insights and promoting conservation efforts.
- **Professional Photography:** Capture high-quality photos of guests with our animals using professional equipment.
- **Safety & Cleanliness:** Maintain cleanliness and safety in animal enclosures and park facilities, adhering to established protocols.
- **Conservation Initiatives:** Contribute to conservation programs and support wildlife breeding efforts.
- **Frontline Support:** Assist in reservations, sales, retail, and cafe operations, requiring an RSA Certificate within 30 days of employment.

To excel in this role, you should embody these qualities and qualifications:

- **Passion for Wildlife Conservation:** A genuine love for Australian fauna and a commitment to their well-being.
- **Strong Communication Skills:** Ability to engage with visitors of all ages and lead a diverse team.
- **Experience:** Previous experience in animal care, operational management, and related fields, with knowledge of animal welfare standards and operational systems.
- **Photography Skills:** Basic photography skills and familiarity with professional equipment.
- **Certification:** RSA Certificate (QLD Responsible Service of Alcohol) within 30 days of employment.
- Ability to pass a pre-employment drug & alcohol screening and abide by our policy.
- **Team Player:** Willingness to work collaboratively in a dynamic environment.

Perks That Await You:

Joining Cairns Koalas & Creatures as an Operations and Wildlife Supervisor means becoming part of a team dedicated to making a positive impact on wildlife conservation. Enjoy opportunities for professional development, a supportive work environment, and the satisfaction of contributing to the well-being of Australia's iconic species.

How to Embark on the Wildlife Conservation Journey:

Ready to lead our team and make a difference as an Operations and Wildlife Supervisor at Cairns Koalas & Creatures? Submit your resume and a heartfelt cover letter to our People and Culture Department at hr@capta.com.au or call us at 07 4041 9455.

Discover More:

Explore the captivating world of Cairns Koalas and Creatures and learn about the extraordinary conservation efforts we champion. Dive into our digital oasis at <https://www.cairnskoalas.com.au/> and discover the impactful experiences that define our commitment to wildlife preservation.

Be the Guardian of Wildlife:

Join forces with Cairns Koalas & Creatures and play a vital role in safeguarding Australia's unique wildlife. Your journey towards wildlife conservation starts here – become the guardian our animal residents deserve!

